

Be **RainWise** rebates for rain gardens & cisterns

www.rainwise.seattle.gov



Seattle
Public
Utilities



King County

RainWise Contractor Program Participation Criteria

Rainwise is a publicly funded rebate program that relies on independent contractors to install voluntary green stormwater infrastructure (GSI) on private property. Funding is provided by Seattle Public Utilities and King County Water Treatment Division. As public agencies, it is our duty to ensure that all RainWise contractors are determined to be in good standing with State of Washington licensed contractor requirements, City of Seattle business requirements and have also followed RainWise programmatic requirements. Those contractors that meet these requirements are eligible to participate in the program, apply for rebates and can be promoted as RainWise Contractors by the programs outreach team.

RainWise contractors are promoted on the RainWise website Contractor Roster, printed program brochures and have the opportunity to attend contractor events with potential customers.

Those contractors that do not meet below criteria will be removed from the program, including the contractor roster until the criteria is met and cannot apply for rebates or promote themselves as RainWise contractors.

Participation Criteria is as follows:

- Attend the RainWise Contractor Orientation
- Submit and keep current Seattle Business License
- Submit and keep current Washington State Contractor License
- New Contractors: Perform one successful installation in your first year
- Existing Contractors: Perform one successful installation every two years
- Abide by RainWise best practices:
 - Adhere to the RainWise design standards on installations.
 - Consistently submit accurate pre and post inspection documents.
 - Consistently submit accurate rebate paperwork.
 - Arrive on time and attend all scheduled pre/post inspections.
 - Notify RainWise inspection staff as soon as possible if unable to attend pre/post inspection.
 - Address consistent unresolved RainWise customer complaints in a timely and thorough manner.
 - Any aggressive, confrontational, or threatening behavior towards RainWise customers, RainWise staff, inspection staff or other RainWise contractors will not be tolerated.

Failure to adhere to these participation criteria will result in removal from the RainWise program.

For questions regarding this document, please email rainwise@seattle.gov